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PARENTS/GUARDIANS/SPECTATOR PROTOCOLS

### Preamble

Parents and members of the public are encouraged to observe training. However, there are strict guidelines for parents and others to adhere to in the interests of the safety and comfort of all.

1. **Spectators**

Spectators are encouraged for all training and events. However:

* 1. All spectators are to seek permission from the relevant instructor for the intended observations. From time-to-time vulnerable students of Balance Foundation Ltd may be inclined to be traumatized or otherwise uncomfortable by the presence of observers.
  2. Spectators must assume a non-obtrusive and benign position to observe. They must not behave in a way to distract students or the instructor. They must not pass comment on the training they are observing unless expressly requested for their views.

Spectators that behave in ways that distract or otherwise detract from the effectiveness of the training will be asked to leave.

1. **Pick up after training**

Children under the age of 16 must remain inside the training venue until their parent or guardian attends to collect them. They must advise the instructor that their pick up has arrived, and the instructor will dismiss them from training having personally verified the presence and identity of the parent/guardian.

Parents/guardians should wait until class is dismissed to remove their child from training. If an early release is required they should consult with the instructor ahead of time, and at the least ensure that the instructor is aware that you have arrived to collect the child before removing them from training.

Parents/guardians should collect their child from training no later than 10 minutes following the scheduled conclusion of class. Late collection may incur a child minding fee to be added to monthly charges.

1. **Photography**

Parents/guardians are permitted to photograph their own child in training, however:

* If the Balance Foundation or subsidiary logo is captured, express permission from Balance Foundation Ltd. is required before using the photo in social media.
* Permission must be sought from the instructor before any photography of any training.
* No other identifiable person is to be captured in the photography.